



Job Posts:

MID SENIOR JAVA DEVELOPER

Who we're looking for

We're looking for experienced, well-rounded, and senior Java Developers who are looking to help improve existing projects and build up to lead new projects. You'll be keen to develop and maintain large-scale software suites aimed at providing our customers with round-the-clock services. You're happy working in teams to find solutions and ensure quality and reliability. Our cross-discipline teams can help you expand your experience while you bring knowledge and problem-solving. We want you to take ownership of problems and deliver to our shared high standards.

- You have a University Degree in Electrical Engineering, Computer Science, or Software Engineering
- 4+ years of job experience
- Strong Java experience, Spring and Oracle experience a bonus
- You enjoy problem-solving and troubleshooting, keen to learn and excel
- Love working in great teams with good communication
- And are Fluent in written and spoken English.

What you will be doing

You'll be joining one of our great teams, working to help shape products and maintain and improve services for the future. You will be using your experience to:

- Work on highly concurrent and large-scale web applications
- Analyze and define requirements and participate in the technical design processes
- Extend, maintain and improve existing infrastructure
- Delivering reviewed and tested code
- Solve real-world problems and see the results

JUNIOR JAVA DEVELOPER

The Software Developers are responsible for identifying, investigating, and fixing problems on FoodTec systems. We are looking for a talented developer with a natural instinct for problem-solving and curiosity, with basic Java language knowledge.

Desired Skills and Experience:

- Basic Java language knowledge
- Capable of reading and writing in English
- Understanding of relational databases
- Curious and a natural problem solver
- Must be able to work independently, and as part of a team
- Creativity/thinking outside the box
- Conveying information clearly and accurately
- Analytical thinking to decompose problems in simpler tasks
- SQL, HTML, Javascript, and CSS are nice to have

DevOps ENGINEER

As a DevOps Engineer, your work will have a direct impact on design and feature enhancements to keep our systems running smoothly. You will ensure that network operations are safe and efficient by monitoring network performance, coordinating planned maintenance, adjusting hardware components, and responding to network connectivity issues. FoodTec's complex network generates a constant stream of challenges that require you to continually be innovative with an evolving set of technologies (including Cloud), that will ensure that our products are constantly improving.

Desired Skills and Experience:

- At least 3 years of experience in a similar position on performance and scalability of web and cloud applications
- Very familiar with AWS, Linux system administration and scripting, Infrastructure automation, and Continuous integration, including GitLab
- Experience with bash scripting
- Experience with building frameworks (Gradle, Jenkins)
- Experience with source-code-control systems (Perforce, Git)
- Experience with a mixed environment supporting Linux, Windows, MacOS, Android
- Experience with Java (preferred)

SENIOR QUALITY ASSURANCE ENGINEER

A Senior QA Engineer will be assigned to a number of FoodTec products. QA Engineers create tests to find any problems with software before each product is launched. They identify and analyze any bugs found during testing and document them. They also must pay very close attention to detail and coach their team on managing testing tools, reporting

results, and motivating process improvements Bachelor's degree in Computer Science or related technical degree or 4 years of technical experience

Desired Skills and Experience:

- 3+ years of QA experience
- Good Java language knowledge
- A good level of reading and writing in English
- Analytical thinking to decompose problems into simpler tasks
- Team-player
- Willing to learn a lot of new technologies and practices
- Curiosity
- Attention to detail
- Strong communication skills
- Passionate about coaching others
- Able to build strong cross-functional partnerships with the development teams

JUNIOR QUALITY ASSURANCE ENGINEER

A Junior QA Engineer will be assigned to specific FoodTec products. They work with senior members of the team to create tests to find any problems with software before the product is launched. They identify and analyze any bugs found during testing and document them. If any defects are noted, the Junior QA engineer will need to collaborate with our software developers to find a fix and patch the program. Once the defect has been patched, they will need to run the test again to make sure there are no new bugs and to make sure the defect found has been corrected.

Desired Skills and Experience:

- Bachelor's degree in Computer Science or related technical degree
- Basic Java language knowledge
- A good level of reading and writing in English
- Analytical thinking to decompose problems in simpler tasks
- Team-player
- Willing to learn a lot of new technologies and practices
- Curiosity

SENIOR FRONT END DEVELOPER

We are looking for a Senior Front End Developer with experience in Angular and Javascript to work on our extensive list of products. You will be responsible for developing new features and implementing designs as well as maintaining our existing infrastructure. Ideally, you would have some experience working in Agile teams, git knowledge, and exposure to Java.

Responsibilities:

- A senior front end developer will bring fresh ideas from all areas, including information retrieval, distributed computing, large-scale system design, networking and data storage, security, UI design, and mobile; the list goes on
- Work on specific projects critical to FoodTec's needs with opportunities to switch teams and projects as you and our fast-paced business grow and evolve
- Assess the health and performance of software applications
- Advice on options, impact on other business processes, and system priorities to customers and other impacted parties
- You are expected to be versatile, display leadership qualities, and be enthusiastic to take on new problems to help the company continue to grow

Desired Skills and Experience:

- 5+ years of working experience in Angular and Javascript
- Knowledge of design patterns and principles
- Performer or Git version control
- Experience with consuming REST APIs and a good understanding of REST standards
- Working proficiency and communication skills in verbal and written English

JUNIOR FRONT END DEVELOPER

We are looking for a Junior Front End Developer with experience in Angular and Javascript to work in our development team. You will be responsible for developing new features and implementing designs as well as maintaining our existing infrastructure. Ideally, you would have some experience working in Agile teams, git knowledge, and exposure to Java.

Responsibilities:

- Design, develop, test, maintain and improve software
- Troubleshoot and re-produce bugs reported by customers
- Ensure that new features are implemented according to requirements
- Write automated test cases
- Suggest and implement bug fixes
- Assist senior developers/QA engineers in finding solutions to complex problems
- Manage individual project priorities, deadlines, and deliverables

Desired Skills and Experience:

- Experience in Angular and Javascript
- Experience in HTML and CSS preferred
- Good command of the English language
- Analytical thinking to decompose problems into simpler tasks
- Able to work on your own as well as part of a large team
- Willing to learn a lot of new technologies and practices

TECHNICAL SUPPORT ANALYST

You will work within our 24/7 Help Desk team, and support our US customers over the phone with software or hardware issues that they might be facing in the store.

The issues that you will work on, span several fields such as Networking issues, Hardware, and Software which means your training and knowledge will vary.

Rotation Shifts: 3 pm-11pm and 11pm to 7am

Core Responsibilities:

- Answer calls in a timely manner in order to maintain low hold times
- Respond to incoming emails and follow up with customers
- Troubleshoot Tech support related issues
- Understand the issue and its cause

Qualifications:

- Previous restaurant and/or restaurant POS experience (a big plus)
- Excellent use of the English language - C2 Level Required
- Good understanding of Networking concepts (IP Address/Gateway, Router/Modem configuration)
- Good knowledge of Hardware assembly and setup
- Degree in an IT-related field (preferred)
- Previous experience at a Help Desk / Call Center environment (Desktop/Application Support, Ticketing System)
- Excellent written, verbal, and analytical skills
- Deep familiarity with the Windows Operating System (XP, 7, 10)

RESTAURANT POS ANALYST

Foodtec Solutions is seeking to hire a Restaurant POS Analyst for its Professional Services Team. The Professional Services team offers support on Menu changes and interface settings for our customers. Responsibilities involve onboarding new restaurants onto our software, training restaurant employees on how to use our POS, advising store owners on how they can improve their business using technology, and troubleshooting software problems. If you have a passion for technology this is an excellent opportunity to apply your skills and work with leading-edge technology, while working in the business.

Core Work Activities

As a member of the Foodtec Professional Services Team, you will be responsible for day-to-day contact with new and existing Foodtec customers. As a Restaurant POS Analyst, your responsibilities include (and are not limited to):

- Serve as the first point of contact for inbound client support emails and time-sensitive calls
- Plan and execute software, migration, and remote maintenance project tasks for customers' information systems
- Work with new customers on the initial and continuous training of new and existing features and functions of the Foodtec system
- Work with customers who inquire about upgrades, new features, and or wanting to leverage email marketing, web ordering, and other key system enhancements to maximize operational efficiencies
- Manage the discovery process for implementing the menu, and menu user interface
- Work closely with the department manager and other team members to schedule, and manage work in a timely manner
- Provide problem-solving to our customers

The successful candidate will have:

- Excellent use of the English language - C2 Level Required
- Familiarity with HTML and CSS
- Must be able to work independently, and as part of a team
- Must have strong soft skills
- Must be able to work under pressure and project deadlines
- Excellent communication skills
- Experience developing and implementing a restaurant menu (on our POS)
- Photoshop experience (preferred)
- Marketing and Email Campaigns experience

Education and Experience Required:

- Bachelor's degree in technology
- 1-3 years in restaurant management or operations with POS (a plus)
- 1-3 years' Experience with Point Of Sales (POS systems) is preferred
- Previous experience in a help-desk environment (a plus)
- Experience in training others (a plus)

PRODUCT MANAGER

FoodTec Solutions is looking for a Product Manager for its business development team. The Product Management team helps define future FoodTec products and bring them to market. Responsibilities involve developing the feature requirements, assessing business needs, pitching new directions to senior management, working with developers to implement the new product, documenting it, and bringing it to market. The ideal candidate will have some technical experience and understand the restaurant business in-depth.

Core Work Activities

- Gather, manage, and, prioritize market/customer requirements.
- Develop estimates and pitch new concepts to senior management.
- Provide feature requirements to the development teams.
- Develop product documentation for sales, marketing, support, and service.
- Assist the sales process when needed.
- Interface with customers on major product questions.

Candidate Profile

- Understand the restaurant industry and can interface with development, marketing, sales, and business development.
- Develop trust with development on delivering on time and on budget.
- Develop trust with customers on being an industry expert.

Education and Experience Required

- 2+ years as a Product Manager.
- Any technical experience would be a plus.
- Excellent communicator and presenter.
- Excellent command of the English language.
- Ability to understand where the industry is headed and evaluate which features will be important in 3 years.